



## FACULTY-IN-TRAINING PROGRAM

**BETTER COMMUNICATION. BETTER RELATIONSHIPS. BETTER CARE.**

Dear \_\_\_\_\_:

You have been asked to provide a letter of support for a Academy of Communication in Healthcare (ACH) Faculty-in-Training (FIT) submitting their intent to graduate from the FIT Program. ACH is the professional home for all those who are committed to improving communication and relationships in healthcare. In particular, ACH promotes the teaching and delivery of “*relationship-centered care*.” This is an extension of patient-centered care, and it focuses on mutual trust and responsibility between both parties to accomplish therapeutic goals.

As part of your letter, we would appreciate the following specific information:

1. **Teaching:** Generally, how well does the FIT teach? In addition, we would appreciate knowing whether the FIT asked you what you wanted to learn or in some way specifically helped you accomplish your own objectives or goals during the time you worked with them.
2. **Relationship-centered care:** What did you learn from the FIT in the areas of relationship-centered care and humanistic medicine (e.g., talking to patients, eliciting the psychosocial impact on patients' medical illness, improving adherence, etc.?)
3. **Coaching:** We would also like your assessment of the FIT’s coaching skills. "Coaching" encompasses: feedback, teaching/educator roles, mentoring, and/or remediation. Did you witness or experience them as a coach? If so, please comment on their effectiveness.

Thank you in advance for the time taken to write your letter. Your frank assessment of this FIT will contribute greatly to the high quality of our training program.

Sincerely,

The FIT Program Co-Directors